





# Sage Hosting Delivered as a SaaS Experience.

Gain peace of mind and focus on your business by leveraging Cloud at Work, the ultimate Sage cloud experience.



Sage hosted on Cloud at Work gives you the efficiency and financial benefits of SaaS, with the confidence that your business is running in a secure and stable environment.



Removes the red tape of typical SaaS deployments and allows you to maintain control of your environment



Your virtual private network is running in a world class collocated facility that exceeds industry standards of uptime, reliability, security and compliance



Built especially for your Sage environment and supported by your trusted Sage partner

Move to the cloud on your terms. With Sage and Cloud at Work you get:



# **Flexibility**

With Cloud at Work integrate and connect the Sage certified, 3rd party and proprietary applications you need to keep your business running at speed.



# Scalability

Cloud at Work's infrastructure and tooling enables you to scale the solution based on your needs and growth.



#### Security

Cloud at Work infrastructure utilizes an end-to-end approach for security, helping protect your data.

# The Cloud at Work Experience



### **Best in Class: Sage Applications + Cloud Technology**

Designed and Managed by the most experienced Sage team in North America Best-in class application support. Cloud at Work works seamlessly with your Sage partner to scale your cloud solution to fit your specific needs and business processes. Say goodbye to finger pointing between your application & cloud vendors.



# A Sage-focused Cloud Solution

Patches, Fixes, Support & Training Included

Cloud at Work can include updates of all patches and fixes of your cloud infrastructure so you can be assured that your Sage application is always up-to-date. Our environment support services are there to help your IT team and Sage partner with new hire training, ongoing mentoring and upgrades. Plus, because Sage is in our DNA we deliver an industry leading time to resolution for tickets.



# **Enterprise-level Cloud Technology**

A SaaS Experience, Tailored to Fit Your Organization

There is no "window within a window" using Cloud at Work. It looks, feels, and works in a SaaS fashion. Built to fit your needs, there are no limits on integrations or customizations, and with OnDemand Licensing you can upgrade your SQL, OS, and MS Office at any time – at no cost.



#### **Peace of Mind**

Industry-standard Uptime, Monitoring and Ongoing Support

With Cloud at Work, we host your entire production environment in a stable and secure solution with 24x7x365 monitoring and support. With 99.99% availability and hourly backup snapshots – along with disaster recovery, you can be assured that even in the event of a disaster, your data will be safe and your organization will be running smoothly.



# **Beyond Sage Application Hosting**

A Flexible Platform to Improve Your Workflow

While Cloud at Work is focused on providing hosted Sage applications, our technology is capable of providing Virtual Desktops, as well as hosting of any other 3rd party application.

# Virtual Private Cloud

Cloud at Work offers complete top of the line cloud services. Our **Virtual Private Cloud** is a 100% Virtual Private environment geared towards organizations who place extreme value on redundancy, security, and availability. This offering is a 100% SLA backed solution that provide the most economical way to securely host your client's Sage software.

Benefit	Virtual Private Cloud
99.99% uptime guarantee	✓
Tier 4 Data Center (Highest classification)	✓
24x7x365 Support and Monitoring	✓
Custom build specific to your client's business	✓
Hourly snapshots (48 hours), Daily backups (30 days) – All on separate networks	✓
Geo diverse data centers – Real time replication	✓
Integrated cloud and Sage customer experience	✓
No application limitations	✓
Disaster recovery – 4 hour RTO (Recovery Time Objective) 1 hour RPO (Recovery Point Objective)	✓
Microsoft SQL licensing	✓

